DEPARTMENT OF FINANCIAL INSTITUTIONS
Division of Consumer Services
150 Israel Rd SW
PO Box 41200
Olympia, WA 98504-1200

(360) 902-8703

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On January 31, 2006, Borrower A obtained a \$500 loan from Branch One. That same day, Borrower A obtained a \$500 loan from Branch Two for a total aggregated principal of \$1,000.

On February 11, 2006, Borrower A repaid the January 31<sup>st</sup> loan and obtained another \$500 loan from Branch One. That same day, Borrower A repaid the January 31<sup>st</sup> loan and obtained another \$500 loan from Branch Two for a total aggregated principal of \$1,000.

On February 24, 2006, Borrower A repaid the February 11<sup>th</sup> loan and obtained another \$500 loan from Branch One. That same day, Borrower A repaid the February 11<sup>th</sup> loan and obtained another \$500 loan from Branch Two for a total aggregated principal of \$1,000.

On May 22, 2006, Borrower A obtained a \$700 loan from Branch One. That same day, Borrower A obtained a \$700 loan from Branch Two for a total aggregated principal of \$1,400.

#### **Borrower B**

B. On October 13, 2005, Borrower B obtained a \$500 loan from Branch One. On October 14, 2005, with the \$500 loan from Branch One still outstanding, Borrower B obtained a \$400 loan from Branch Two for a total aggregated principal of \$900.

On October 28, 2005, Borrower B repaid the October 13<sup>th</sup> loan and obtained another \$500 loan from Branch One. That same day, Borrower B repaid the October 14<sup>th</sup> loan and obtained another \$400 loan from Branch Two for a total aggregated principal of \$900.

On November 10, 2005, with the \$400 loan from Branch Two still outstanding, Borrower B repaid the October 28<sup>th</sup> loan and obtained another \$500 loan from Branch One. On November 11, 2005, with the \$500 loan from Branch One still outstanding, Borrower B repaid the October 28<sup>th</sup> loan and obtained a \$400 loan from Branch Two for a total aggregated principal of \$900.

On November 25, 2005, Borrower B repaid the November 10<sup>th</sup> loan and obtained another \$500 loan from Branch One. That same day, Borrower B repaid the November 11<sup>th</sup> loan and obtained another \$400 loan from Branch Two for a total aggregated principal of \$900.

On December 9, 2005, Borrower B repaid the November 25th loan and obtained another \$500 loan from

Branch One. That same day, Borrower B repaid the November 25<sup>th</sup> loan and obtained another \$400 loan from Branch Two for a total aggregated principal of \$900.

On March 17, 2006, Borrower B obtained a \$500 loan from Branch One. On March 23, 2006, with the \$500 loan from Branch One still outstanding, Borrower B obtained a \$500 loan from Branch Two for a total aggregated principal of \$1,000.

On March 30, 2006, Borrower B repaid the March 17<sup>th</sup> loan and obtained another \$500 loan from Branch One. At that time, the \$500 loan obtained from Branch Two on March 23<sup>rd</sup> was still outstanding, resulting in a total aggregated principal of \$1,000.

On April 7, 2006, Borrower B repaid the March 30<sup>th</sup> loan and obtained another \$500 loan from Branch One. At that time, the \$500 loan obtained from Branch Two on March 23<sup>rd</sup> was still outstanding, resulting in a total aggregated principal of \$1,000.

On April 14, 2006, Borrower B repaid the March 23<sup>rd</sup> loan and obtained another \$500 loan from Branch Two. At that time, the \$500 loan obtained from Branch One on April 7<sup>th</sup> was still outstanding, resulting in a total aggregated principal of \$1,000.

On April 20, 2006, Borrower B repaid the April 7<sup>th</sup> loan and obtained another \$500 loan from Branch One. At that time, the \$500 loan obtained from Branch Two on April 14<sup>th</sup> was still outstanding, resulting in a total aggregated principal of \$1,000.

On April 28, 2006, Borrower B repaid the April 14<sup>th</sup> loan and obtained another \$500 loan from Branch Two. At that time, the \$500 loan obtained from Branch One on April 20<sup>th</sup> was still outstanding, resulting in a total aggregated principal of \$1,000.

On May 12, 2006, Borrower B repaid the April 20<sup>th</sup> loan and obtained another \$500 loan from Branch One. That same day, Borrower B repaid the April 28<sup>th</sup> loan and obtained another \$500 loan from Branch Two for a total aggregated principal of \$1,000.

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On May 26, 2006, Borrower B repaid the May 12<sup>th</sup> loan and obtained another \$500 loan from Branch One. That same day, Borrower B repaid the May 12<sup>th</sup> loan and obtained another \$500 loan from Branch Two for a total aggregated principal of \$1,000.

On August 4, 2006, Borrower B obtained a \$600 loan from Branch One. That same day, Borrower B obtained a \$500 loan from Branch Two for a total aggregated principal of \$1,100.

On August 18, 2006, Borrower B repaid the August 4<sup>th</sup> loan and obtained another \$600 loan from Branch One. That same day, Borrower B repaid the August 4<sup>th</sup> loan and obtained another \$500 loan from Branch Two for a total aggregated principal of \$1,100.

On October 13, 2006, Borrower B obtained a \$300 loan from Branch One. That same day, Borrower B obtained a \$600 loan from Branch Two for a total aggregated principal of \$900.

#### **Borrower C**

C. On November 11, 2005, Borrower C obtained a \$550 loan from Branch One. That same day, Borrower C obtained a \$550 loan from Branch Two for a total aggregated principal of \$1,100.

On November 26, 2005, with the \$550 loan from Branch One still outstanding, Borrower C repaid the November 11<sup>th</sup> loan and obtained a \$550 loan from Branch Two. On November 28, 2005, with the \$550 loan from Branch Two still outstanding, Borrower C repaid the November 11<sup>th</sup> loan and obtained another \$550 loan from Branch One for a total aggregated principal of \$1,100.

## **Borrower D**

D. On January 3, 2005, Borrower D obtained a \$500 loan from Branch Two. That same day, Borrower D obtained a \$500 loan from Branch Three. On January 4, 2005, Borrower D obtained a \$700 loan from Branch One for a total aggregated principal of \$1,700.

On February 1, 2005, with the \$700 loan from Branch One still outstanding, Borrower D repaid the January 3<sup>rd</sup> loan and obtained another \$500 loan from Branch Two. That same day, Borrower D repaid the January 3<sup>rd</sup> loan and obtained another \$700 loan from Branch Three. On February 2, 2005, with the \$500 loan from Branch Two and the \$700 loan from Branch Three still outstanding, Borrower D repaid the January 4<sup>th</sup>

loan and obtained another \$700 loan from Branch One for a total aggregated principal of \$1,900.

On March 1, 2005, with the \$700 loan from Branch One still outstanding, Borrower D repaid the February 1<sup>st</sup> loan and obtained another \$500 loan from Branch Two. That same day, Borrower D repaid the February 1<sup>st</sup> loan and obtained another \$700 loan from Branch Three. On March 2, 2005, with the \$500 loan from Branch Two and the \$700 loan from Branch Three still outstanding, Borrower D repaid the February 2<sup>nd</sup> loan and obtained another \$700 loan from Branch One for a total aggregated principal of \$1,900.

On April 1, 2005, with the \$700 loan from Branch One still outstanding, Borrower D repaid the March 1<sup>st</sup> loan and obtained another \$500 loan from Branch Two. That same day, Borrower D repaid the March 1<sup>st</sup> loan and obtained another \$700 loan from Branch Three. On April 2, 2005, with the \$500 loan from Branch Two and the \$700 loan from Branch Three still outstanding, Borrower D repaid the March 2<sup>nd</sup> loan and obtained another \$700 loan from Branch One for a total aggregated principal of \$1,900.

On May 2, 2005, with the \$700 loan from Branch One still outstanding, Borrower D repaid the April 1<sup>st</sup> loan and obtained another \$500 loan from Branch Two. That same day, Borrower D repaid the April 1<sup>st</sup> loan and obtained another \$700 loan from Branch Three. On May 3, 2005, with the \$500 loan from Branch Two and the \$700 loan from Branch Three still outstanding, Borrower D repaid the April 2<sup>nd</sup> loan and obtained another \$700 loan from Branch One for a total aggregated principal of \$1,900.

On June 1, 2005, with the \$700 loan from Branch One still outstanding, Borrower D repaid the May 2<sup>nd</sup> loan and obtained another \$700 loan from Branch Three. On June 2, 2005, with the \$700 loan from Branch Three still outstanding, Borrower D repaid the May 2<sup>nd</sup> loan and obtained another \$500 loan from Branch Two. That same day, Borrower D repaid the May 3<sup>rd</sup> loan and obtained another \$700 loan from Branch One for a total aggregated principal of \$1,900.

On July 5, 2005, with the \$700 loan from Branch One still outstanding, Borrower D repaid the June 2<sup>nd</sup> loan and obtained another \$500 loan from Branch Two. That same day, Borrower D repaid the June 1<sup>st</sup> loan and obtained another \$700 loan from Branch Three. On July 6, 2005, with the \$500 loan from Branch Two and the \$700 loan from Branch Three still outstanding, Borrower D repaid the June 2<sup>nd</sup> loan and obtained another

\$700 loan from Branch One for a total aggregated principal of \$1,900.

On September 1, 2005, Borrower D obtained a \$700 loan from Branch One. That same day, Borrower D obtained a \$700 loan from Branch Three. On September 2, 2005, with the \$700 loan from Branch One and the \$700 loan from Branch Three still outstanding, Borrower D obtained a \$500 loan from Branch Two for a total aggregated principal of \$1,900.

On October 3, 2005, with the \$500 loan from Branch Two still outstanding, Borrower D repaid the September 1<sup>st</sup> loan and obtained another \$700 loan from Branch One. That same day, Borrower D repaid the September 1<sup>st</sup> loan and obtained another \$700 loan from Branch Three. On October 4, 2005, with the \$700 loan from Branch One and the \$700 loan from Branch Three still outstanding, Borrower D repaid the September 2<sup>nd</sup> loan and obtained another \$500 loan from Branch Two for a total aggregated principal of \$1,900.

On November 1, 2005, with the \$500 loan from Branch Two still outstanding, Borrower D repaid the October 3<sup>rd</sup> loan and obtained another \$700 loan from Branch One. That same day, Borrower D repaid the October 3<sup>rd</sup> loan and obtained another \$700 loan from Branch Three. On November 2, 2005, with the \$700 loan from Branch One and the \$700 loan from Branch Three still outstanding, Borrower D repaid the October 4<sup>th</sup> loan and obtained another \$500 loan from Branch Two for a total aggregated principal of \$1,900.

On December 2, 2005, Borrower D repaid the November 1<sup>st</sup> loan and obtained another \$700 loan from Branch One. That same day, Borrower D repaid the November 2<sup>nd</sup> loan and obtained another \$700 loan from Branch Two, and repaid the November 1<sup>st</sup> loan and obtained another \$700 loan from Branch Three for a total aggregated principal of \$2,100.

On January 3, 2006, Borrower D repaid the December 2<sup>nd</sup> loan and obtained another \$700 loan from Branch One. That same day, Borrower D repaid the December 2<sup>nd</sup> loan and obtained another \$700 loan from Branch Two, and repaid the December 2<sup>nd</sup> loan and obtained another \$700 loan from Branch Three for a total aggregated principal of \$2,100.

On February 2, 2006, with the \$700 loans from Branches One and Three still outstanding, Borrower D repaid the January 3<sup>rd</sup> loan and obtained another \$700 loan from Branch Two. On February 3, 2006, with the

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\$700 loan from Branch Two still outstanding, Borrower D repaid the January 3<sup>rd</sup> loan and obtained another \$700 loan from Branch Three. On February 4, 2006, with the \$700 loan from Branch Two and the \$700 loan from Branch Three still outstanding, Borrower D repaid the January 3<sup>rd</sup> loan and obtained another \$700 loan from Branch One, for a total aggregated principal of \$2,100.

On March 1, 2006, with the \$700 loan from Branch Two still outstanding, Borrower D repaid the February 4<sup>th</sup> loan and obtained another \$700 loan from Branch One. That same day, Borrower D repaid the February 3<sup>rd</sup> loan and obtained another \$700 loan from Branch Three. On March 2, 2006, with the \$700 loan from Branch One and the \$700 loan from Branch Three outstanding, Borrower D repaid the February 2<sup>nd</sup> loan and obtained another \$700 loan from Branch Two for a total aggregated principal of \$2,100.

#### **Borrower E**

E. On October 25, 2004, Borrower E obtained a \$700 loan from Branch One. That same day, Borrower E obtained a \$700 loan from Branch Two for a total aggregated principal of \$1,400.

On November 24, 2004, Borrower E repaid the October 25<sup>th</sup> loan and obtained another \$700 loan from Branch One. That same day, Borrower E repaid the October 25<sup>th</sup> loan and obtained another \$700 loan from Branch Two for a total aggregated principal of \$1,400.

On December 23, 2004, Borrower E repaid the November 24<sup>th</sup> loan and obtained another \$700 loan from Branch One. That same day, Borrower E repaid the November 24<sup>th</sup> loan and obtained another \$700 loan from Branch Two for a total aggregated principal of \$1,400.

On January 25, 2005, Borrower E repaid the December 23<sup>rd</sup> loan and obtained another \$700 loan from Branch One. That same day, Borrower E repaid the December 23<sup>rd</sup> loan and obtained another \$700 loan from Branch Two for a total aggregated principal of \$1,400.

On February 25, 2005, Borrower E repaid the January 25<sup>th</sup> loan and obtained another \$700 loan from Branch One. That same day, Borrower E repaid the January 25<sup>th</sup> loan and obtained another \$700 loan from Branch Two for a total aggregated principal of \$1,400.

On March 25, 2005, Borrower E repaid the February 25th loan and obtained another \$700 loan from

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Branch One. That same day, Borrower E repaid the February 25th loan and obtained another \$700 loan from Branch Two for a total aggregated principal of \$1,400.

On May 27, 2005, Borrower E obtained a \$700 loan from Branch One. That same day, Borrower E obtained a \$700 loan from Branch Two for a total aggregated principal of \$1,400.

On August 23, 2005, Borrower E obtained a \$700 loan from Branch Two. On August 27, 2005, with the \$700 loan from Branch Two still outstanding, Borrower E obtained a \$700 loan from Branch One for a total aggregated principal of \$1,400.

On September 26, 2005, Borrower E repaid the August 27th loan and obtained another \$700 loan from Branch One. That same day, Borrower E repaid the August 23<sup>rd</sup> loan and obtained another \$700 loan from Branch Two for a total aggregated principal of \$1,400.

On October 25, 2005, with the \$700 loan from Branch Two still outstanding, Borrower E repaid the September 26<sup>th</sup> loan and obtained another \$700 loan from Branch One. On October 26, 2005, with the \$700 loan from Branch One still outstanding, Borrower E repaid the September 26th loan and obtained another \$700 loan from Branch Two for a total aggregated principal of \$1,400.

On November 25, 2005, with the \$700 loan from Branch One still outstanding, Borrower E repaid the October 26<sup>th</sup> loan and obtained another \$700 loan from Branch Two. On November 26, 2005, with the \$700 loan from Branch Two still outstanding, Borrower E repaid the October 25th loan and obtained another \$700 loan from Branch One for a total aggregated principal of \$1,400.

On December 23, 2005, with the \$700 loan from Branch Two still outstanding, Borrower E repaid the November 26th loan and obtained another \$700 loan from Branch One. On December 24, 2005, with the \$700 loan from Branch One still outstanding, Borrower E repaid the November 25th loan and obtained another \$700 loan from Branch Two for a total aggregated principal of \$1,400.

On January 25, 2006, with the \$700 loan from Branch Two still outstanding, Borrower E repaid the December 23<sup>rd</sup> loan and obtained another \$700 loan from Branch One. On January 26, 2006, with the \$700 loan from Branch One still outstanding, Borrower E repaid the December 24th loan and obtained another \$700

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Branch One. That same day,

loan from Branch Two for a total aggregated principal of \$1,400.

On February 24, 2006, with the \$700 loan from Branch One still outstanding, Borrower E repaid the January 26<sup>th</sup> loan and obtained another \$700 loan from Branch Two. On February 25, 2006, with the \$700 loan from Branch Two still outstanding, Borrower E repaid the January 25<sup>th</sup> loan and obtained another \$700 loan from Branch One for a total aggregated principal of \$1,400.

On March 27, 2006, Borrower E repaid the February 25<sup>th</sup> loan and obtained another \$700 loan from Branch One. That same day, Borrower E repaid the February 24<sup>th</sup> loan and obtained another \$700 loan from Branch Two for a total aggregated principal of \$1,400.

### Borrower F

F. On May 3, 2005, Borrower F obtained a \$700 loan from Branch Two. On May 5, 2005, with the \$700 loan from Branch Two still outstanding, Borrower F obtained a \$700 loan from Branch One for an aggregated principal of \$1,400.

On June 1, 2005, with the \$700 loan from Branch Two still outstanding, Borrower F repaid the May 5<sup>th</sup> loan and obtained another \$700 loan from Branch One. On June 2, 2005, with the \$700 loan from Branch One still outstanding, Borrower F repaid the May 3<sup>rd</sup> loan and obtained another \$700 loan from Branch Two for a total aggregated principal of \$1,400.

On July 1, 2005, with the \$700 loan from Branch Two still outstanding, Borrower F repaid the June 1<sup>st</sup> loan and obtained another \$700 loan from Branch One. On July 5, 2005, with the \$700 loan from Branch One still outstanding, Borrower F repaid the June 2<sup>nd</sup> loan and obtained a \$700 loan from Branch Two for a total aggregated principal of \$1,400.

On July 30, 2005, Borrower F repaid the July 1<sup>st</sup> loan and obtained another \$700 loan from Branch One. That same day, Borrower F repaid the July 5<sup>th</sup> loan and obtained another \$700 loan from Branch Two for a total aggregated principal of \$1,400.

On September 2, 2005, Borrower F repaid the July 30<sup>th</sup> loan and obtained another \$700 loan from Branch One. That same day, Borrower F repaid the July 30<sup>th</sup> loan and obtained another \$700 loan from Branch

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Two for a total aggregated principal of \$1,400.

On September 30, 2005, with the \$700 loan from Branch Two still outstanding, Borrower F repaid the September 2<sup>nd</sup> loan and obtained another \$700 loan from Branch One. On October 1, 2005, with the \$700 loan from Branch One still outstanding, Borrower F repaid the September 2<sup>nd</sup> loan and obtained another \$700 loan from Branch Two for a total aggregated principal of \$1,400.

On November 7, 2005, Borrower F repaid the September 30th loan and obtained another \$700 loan from Branch One. That same day, Borrower F repaid the October 1<sup>st</sup> loan and obtained another \$700 loan from Branch Two for a total aggregated principal of \$1,400.

On December 5, 2005, with the \$700 loan from Branch One still outstanding, Borrower F repaid the November 7<sup>th</sup> loan and obtained another \$700 loan from Branch Two. On December 6, 2005, with the \$700 loan from Branch Two still outstanding, Borrower F repaid the November 7th loan and obtained another \$700 loan from Branch One for a total aggregated principal of \$1,400.

- Making Small Loans in Excess of Statutory Maximum at Multiple Zippy Cash and WCS Loans 1.4 Locations. Respondents and WCS Loans share common ownership. This structure has resulted in providing borrowers with small loans with aggregated principals exceeding seven hundred dollars (\$700) at any one time. At least two hundred (200) transactions involving at least fifteen (15) borrowers occurred between October 2004 and October 2006, including, but not limited to, the following:
  - A. Borrower AA had concurrent outstanding loans from at least one branch of Respondent Zippy Cash and one branch of WCS Loans on at least six (6) occasions between November 2005 and May 2006 for total aggregated principals in excess of the statutory maximum.
  - **B.** Borrower BB had concurrent outstanding loans from at least one branch of Respondent Zippy Cash and one branch of WCS Loans on at least eight (8) occasions between August 2005 and March 2006 for total aggregated principals in excess of the statutory maximum.

- C. Borrower CC had concurrent outstanding loans from at least one branch of Respondent Zippy Cash and one branch of WCS Loans on at least fourteen (14) occasions between April of 2005 and March 2006 for total aggregated principals in excess of the statutory maximum.
- D. Borrower DD had concurrent outstanding loans from at least one branch of Respondent Zippy Cash and one branch of WCS Loans on at least twenty four (24) occasions between December 2004 and October 2006 for total aggregated principals in excess of the statutory maximum.
- E. Borrower EE had concurrent outstanding loans from at least one branch of Respondent Zippy

  Cash and one branch of WCS Loans on at least three (3) occasions between August and

  October 2006 for total aggregated principals in excess of the statutory maximum.
- F. Borrower FF had concurrent outstanding loans from at least one branch of Respondent Zippy

  Cash and one branch of WCS Loans on at least twelve (12) occasions between April and

  October 2006 for total aggregated principals in excess of the statutory maximum.
- G. Borrower GG had concurrent outstanding loans from at least one branch of Respondent Zippy Cash and one branch of WCS Loans on at least eight (8) occasions between April and June 2006 for total aggregated principals in excess of the statutory maximum.
- H. Borrower HH had concurrent outstanding loans from at least one branch of Respondent Zippy Cash and one branch of WCS Loans on at least twenty four (24) occasions between December 2004 and November 2005 for total aggregated principals in excess of the statutory maximum.
- I. Borrower II had concurrent outstanding loans from at least one branch of Respondent Zippy Cash and one branch of WCS Loans on at least twenty seven (27) occasions between December 2004 and October 2006 for total aggregated principals in excess of the statutory maximum.
- J. Borrower JJ had concurrent outstanding loans from at least one branch of Respondent Zippy Cash and one branch of WCS Loans on at least three (3) occasions between August and October 2006 for total aggregated principals in excess of the statutory maximum.

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- K. Borrower KK had concurrent outstanding loans from at least one branch of Respondent Zippy Cash and one branch of WCS Loans on at least eight (8) occasions between June and October 2006 for total aggregated principals in excess of the statutory maximum.
- L. Borrower LL had concurrent outstanding loans from at least one branch of Respondent Zippy Cash and one branch of WCS Loans on at least twenty (20) occasions between December 2004 and May 2006 for total aggregated principals in excess of the statutory maximum.
- M. Borrower MM had concurrent outstanding loans from at least one branch of Respondent Zippy Cash and one branch of WCS Loans on at least six (6) occasions between July and October 2006 for total aggregated principals in excess of the statutory maximum.
- N. Borrower NN had concurrent outstanding loans from at least one branch of Respondent Zippy Cash and one branch of WCS Loans on at least twenty three (23) occasions between January 2005 and October 2006 for total aggregated principals in excess of the statutory maximum.
- O. Borrower OO had concurrent outstanding loans from at least one branch of Respondent Zippy

  Cash and one branch of WCS Loans on at least fourteen (14) occasions between July and

  October 2006 for total aggregated principals in excess of the statutory maximum.
- 1.5 On-Going Investigation. The Department's investigation into the alleged violations of the Act by Respondents continues to date.

II. GROUNDS FOR ENTRY OF ORDER

- 2.1 Statutory Maximum Principal Amount of Small Loan. Based on the Factual Allegations set forth in Section I above, Respondents are in apparent violation of RCW 31.45.073(2) for making small loans to any single borrower with aggregated principal exceeding seven hundred dollars (\$700.00) at any one time.
- 2.2 Authority to Issue Cease and Desist Order. Pursuant to RCW 31.45.110, the Director is authorized to issue a cease and desist order if a licensee is violating or has violated the Act including rules and orders; commits any act or engages in conduct that demonstrates incompetence or untrustworthiness or is a source of

injury or loss to the public; or knowingly commits or is a party to any material fraud, misrepresentation,
concealment, conspiracy, collusion, trick, scheme, or device whereby any other person relying upon the word
representation, or conduct acts to his or her injury or damage.

- 2.3 Authority to Revoke License. Pursuant to RCW 31.45.110, the Director may revoke a license if a licensee is violating or has violated the Act including rules and orders; commits any act or engages in conduct that demonstrates incompetence or untrustworthiness or is a source of injury or loss to the public; or knowingly commits or is a party to any material fraud, misrepresentation, concealment, conspiracy, collusion, trick, scheme, or device whereby any other person relying upon the word, representation, or conduct acts to his or her injury or damage.
- 2.4 Authority to Impose Fine. Pursuant to RCW 31.45.110, the Director may impose a fine, not to exceed one hundred dollars per day for each day's violation of the Act, on any licensee or applicant, or any director, officer, sole proprietor, partner, controlling person, or employee of a licensee or applicant, that is violating or has violated the Act including rules and orders; commits any act or engages in conduct that demonstrates incompetence or untrustworthiness or is a source of injury or loss to the public; or knowingly commits or is a party to any material fraud, misrepresentation, concealment, conspiracy, collusion, trick, scheme, or device whereby any other person relying upon the word, representation, or conduct acts to his or her injury or damage.
- **2.5 Authority to Order Restitution.** Pursuant to RCW 31.45.110(2)(d), the Director may order restitution to borrowers damaged by the licensee's violation of this chapter.
- 2.6 Authority to Remove and Ban from the Industry. Pursuant to RCW 31.45.110, the Director may remove from office or ban from participation in the conduct of the affairs of any licensee any director, officer, sole proprietor, partner, controlling person, or employee of a licensee that is violating or has violated the Act including rules and orders; commits any act or engages in conduct that demonstrates incompetence or untrustworthiness or is a source of injury or loss to the public; or knowingly commits or is a party to any material fraud, misrepresentation, concealment, conspiracy, collusion, trick, scheme, or device whereby any other person relying upon the word, representation, or conduct acts to his or her injury or damage.

**2.7 Authority to Collect Investigation Fee.** Pursuant to RCW 31.45.050(1), RCW 31.45.100, WAC 208-630-015, WAC 208-630-020, WAC 208-630-023 and WAC 208-630-02303, the Director shall collect from the licensee the actual cost of an examination or investigation of the business, books, accounts, records, files, or other information of a licensee or person who the Director has reason to believe is engaging in the business governed by the Act. The investigation charge will be calculated at the rate of sixty-nine dollars and one cent (\$69.01) per hour that each staff person devoted to the investigation, plus actual expenses.

III. ORDER TO CEASE AND DESIST

Based on the above Factual Findings and Grounds for Entry of Order and pursuant to RCW 31.45.110(1)(b), RCW 31.45.110(1)(c), and RCW 31.45.110(2)(b), the Director determines the acts and conduct of Respondents Zippy Cash, LLC, d/b/a Zippy Cash and d/b/a Advance Til Payday, and Daniel M. Van Gasken, and the continuation of such conduct, is likely to cause substantial injury to the public. Therefore, the Director ORDERS that:

- 3.1 Respondents Zippy Cash, LLC, d/b/a Zippy Cash and d/b/a Advance Til Payday, and Daniel M. Van Gasken are to immediately cease and desist from the making of small loans in excess of the statutory maximum at any one location or from multiple locations.
- 3.2 Zippy Cash, LLC, d/b/a Zippy Cash and d/b/a Advance Til Payday, and Daniel M. Van Gasken are to retain all records of any small loan or loan activity and make these records immediately available for the Department's inspection.

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#### NOTICE OF INTENTION TO ENTER ORDER IV.

Respondents' violations of the provisions of chapter 31.45 RCW and chapter 208-630 WAC, as set forth in the above Factual Allegations and Grounds for Entry of Order, constitute a basis for the entry of an Order under RCW 31.45.110 and RCW 31.45.200. Therefore, it is the Director's intention to ORDER that:

- 4.1 Respondent Zippy Cash, LLC, d/b/a Zippy Cash and d/b/a Advance Til Payday's license to conduct the business of a check casher with a small loan endorsement be revoked
- 4.2 Respondents Zippy Cash, LLC, d/b/a Zippy Cash and d/b/a Advance Til Payday and Daniel M. Van Gasken jointly and severally pay a fine of \$557,800 for the following:
  - a. Making nine (9) small loans to Borrower A in excess of the statutory maximum in violation of RCW 31.45.073(2), calculated at \$100 per day for 114 days
  - b. Making seventeen (17) small loans to Borrower B in excess of the statutory maximum in violation of RCW 31.45.073(2), calculated at \$100 per day for 216 days
  - c. Making three (3) small loans to Borrower C in excess of the statutory maximum in violation of RCW 31.45.073(2), calculated at \$100 per day for 34 days
  - d. Making thirty-eight (38) small loans to Borrower D in excess of the statutory maximum in violation of RCW 31.45.073(2), calculated at \$100 per day for 894 days
  - e. Making twenty (20) small loans to Borrower E in excess of the statutory maximum in violation of RCW 31.45.073(2), calculated at \$100 per day for 479 days
  - f. Making twelve (12) small loans to Borrower F in excess of the statutory maximum in violation of RCW 31.45.073(2), calculated at \$100 per day for 261 days
  - g. Making (6) small loans to Borrower AA in excess of the statutory maximum in violation of RCW 31.45.073(2), calculated at \$100 per loan per day for 31 days
  - h. Making eight (8) small loans to Borrower BB in excess of the statutory maximum in violation of RCW 31.45.073(2), calculated at \$100 per loan per day for 23 days
  - i. Making fourteen (14) small loans to Borrower CC in excess of the statutory maximum in violation of RCW 31.45.073(2), calculated at \$100 per loan per day for 24 days
  - j. Making twenty four (24) small loans to Borrower DD in excess of the statutory maximum in violation of RCW 31.45.073(2), calculated at \$100 per loan per day for 15 days
  - k. Making three (3) small loans to Borrower EE in excess of the statutory maximum in violation of RCW 31.45.073(2), calculated at \$100 per loan per day for 21 days
  - 1. Making twelve (12) small loans to Borrower FF in excess of the statutory maximum in violation of RCW 31.45.073(2), calculated at \$100 per loan per day for 14 days
  - m. Making three (3) small loans to Borrower GG in excess of the statutory maximum in violation of RCW 31.45.073(2), calculated at \$100 per loan per day for 25 days
  - n. Making twenty four (24) small loans to Borrower HH in excess of the statutory maximum in violation of RCW 31.45.073(2), calculated at \$100 per loan per day for 14 days
  - o. Making twenty seven (27) small loans to Borrower II in excess of the statutory maximum in violation of RCW 31.45.073(2), calculated at \$100 per loan per day for 15 days
  - p. Making three (3) small loans to Borrower JJ in excess of the statutory maximum in violation of RCW 31.45.073(2), calculated at \$100 per loan per day for 21 days
  - q. Making eight (8) small loans to Borrower KK in excess of the statutory maximum in violation of RCW 31.45.073(2), calculated at \$100 per loan per day for 13 days
  - r. Making twenty (20) small loans to Borrower LL in excess of the statutory maximum in violation of

# IV. AUTHORITY AND PROCEDURE

This Statement of Charges, Order to Cease and Desist, and Notice of Intention to Enter an Order to Revoke License, Impose Fine, Order Restitution, Ban from Industry, and Collect Investigation Fee (Statement of Charges) is entered pursuant to the provisions of RCW 31.45.110 and RCW 31.45.200, and is subject to the provisions of chapter 34.05 RCW (The Administrative Procedure Act). Respondents may make a written request for a hearing as set forth in the NOTICE OF OPPORTUNITY TO DEFEND AND OPPORTUNITY FOR HEARING accompanying this Statement of Charges.

day of January, 2007.

DEBORAH BORTNER

Acting Director

Division of Consumer Services Department of Financial Institutions

Presented by:

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Financial Legal Examiner

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Approved by:

MES R. BRUSSELBACK

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Inforcement Chief